



Welcome to the May newsletter from SKIPPER Electronics AS.

### Teams seminars!

We are going to arrange two webinars:

**20.05.2020 at 10:00 CET/Paris time SKIPPER product news and sales information! Hosted by Sigurd Hekk Paulsen.**

This 30 minute seminar is important for all project and sales personnel selling SKIPPER equipment. Sigurd Paulsen will take you through the latest products, and related parts, and options explaining the differences, and the advantages. The sales and technical team will be part of this answering questions underway.

In order to join the seminar use the following link:

[Join Microsoft Teams Meeting](#)

**26.05.2020 at 10:00 CET/Paris time SKIPPER technical overview for new products! Hosted by Paul Connelly.**

This 30-40 minute seminar is designed for project and technical personnel giving an insight of the functions of the new products, and options. How to set up and check the equipment. The technical team will be available for questions throughout the seminar.

More technical course will follow based on your needs.

In order to join the seminar use the following link:

[Join Microsoft Teams Meeting](#)



### MED-B Type Approval renewed

SKIPPER DL1, DL1Multi, DL2 and DL21 : MED-B Type Approval certificate is renewed by DNVGL for 5 new years this month.

### COVID-19

The Norwegian Directorate of Health has taken several actions to stop the spreading of COVID-19 and to contribute to the maintenance of necessary health and care services in Norway.

All SKIPPER staff not involved in production and forwarding are working from home. This may result in delay on replying some of your requests.

Transport situation is facing delays and may, together with other not known factors, change today's situation. If you have order booked, we will inform changes in situation.

It is difficult to predict how this new and unsafe world situation will end and the length of the way back to normal.

In the meantime, the best way to contribute is to follow local governments' advice in their fight to reduce the negative effects. Stay safe!

#### Remote service

Travel and service is challenging in these COVID-19 times. We have seen a large, and generally successful increase in the use of remote service. This works by the crew, or technician, using teamviewer or anydesk on a PC connected to the web, and via LAN to the Multi unit. With this, SKIPPER service and development can log in and perform diagnostics, calibration, upgrade, and even change parameters to optimise your unit. Most challenges at this time are installation related. This type of service is proving valuable for effective and correct installation and adjustment of systems with problems.

The DL2, DL21 and ESN200 can also log onto USB sticks. This data can be used in a similar way for service to diagnose issues experienced at sea.

### New software for several SKIPPER products

A number of updates have been made in current softwares for multi products. [Check the website for details of what the improvements are.](#)

### Training Courses in 2020

We are sorry to inform that due to the uncertain situation with the COVID-19, we have decided to postpone the SKIPPER technical trainings.

New dates for the training courses will be announced as soon as the situation has normalised.

The following training courses are postponed:

Date	Place	Host Company	Duration (Days)
Postponed	Singapore	Jason Electronics	4 - Fully booked
Postponed	Singapore	Jason Electronics	4 - Few seats!
Postponed	Spain	Sandvik Marine Electronics SL	4
Postponed	Dubai	KDU Marine Equipment Trading and Maintenance L.L.C.	4

If you want to join one of these training courses please send your request to [support@skipper.no](mailto:support@skipper.no).

**Best regards,**

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Managing Director

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